

Terms and Conditions, group courses and workshops

Participating in a course organised by L'école de français is possible provided the enrolment form has been filled in completely and the course fee has been paid before the start of the course. We will not reserve a place for you until we have received the full payment. However, the terms of cancellation (see below) will remain fully in effect.

Cancellation policy: Your registration for a course is subject to the statutory reconsideration period for distance sales. You can cancel (Cancellation in writing) your registration without charge within 14 days of the moment of registration, provided that you do so at least a week before the start of the training course you have registered for. If you cancel your registration later than 14 days from the moment of registration but at least a week before the start of the training course you have registered for, you will be charged an administrative fee of € 50. If you decide to participate in a training course at a later date, then any administrative costs will be deducted from the then current course fee. 'Cancellation in writing' is understood to mean: cancellation communicated by post or e-mail (info@lecoledefrancais.nl).

If you cancel a training course you have booked less than a week before the start of that training course, the course fee will remain payable in full.

L'école de français reserves the right to cancel any training course in the event of insufficient registrations or groups of fewer than four participants. In such cases any course fees already paid will be refunded in full. L'école de français cannot be held accountable for any other expenses incurred by the participant as a result of a cancellation (such as travel and accommodation costs).

Conduct: L'école de français reserves the right to dismiss any Student displaying unacceptable, including without limitation, discriminating, racist, sexual, aggressive or other inappropriate behaviour to the reasonable opinion of L'école de français, at any time, without the Student being entitled to any form of refund, compensation or damages.

Privacy: L'école de français highly values your privacy. We will not provide your personal information to third parties. We do reserve the right to send you a brochure, newsletter, or other communications by email from L'école de français occasionally. Any personal information you submit to L'école de français during your course, as well as any sensitive business information related to your employer, will be treated by L'école de français as highly confidential and shall never be shared with outside parties.

Modifications: L'école de français reserves the right to modify the payment and cancellation policies at any given time.